MOODLE FAQs

GENERAL

1. **What is Moodle?** Moodle is an educational website that will allow you to track which categories you are following and which programs you attend. Not only will you be able to see future programs on the Moodle, but you will also be able to get additional resources from all Inside Science programs. Here on Moodle, we are hoping to create and expand a community of science lovers, so feel free to reach out to others in our forum for any questions and comments you have.

2. **How Do I Create a Moodle Account?** Go to [https://moodlex.si.edu/login/signup.php](https://moodlex.si.edu/login/signup.php). You’ll be asked to create a username and password, provide your email and name, and agree to the site policy agreement. For **Primary museum or unit**, select **Smithsonian Associates**. For **Email address of your Smithsonian supervisor or staff coordinator**, enter InsideScience@si.edu. You’ll receive an email asking you to confirm your registration. Once you have done so, go to [https://www.moodlex.si.edu](https://www.moodlex.si.edu) and log in with your email address and password. Under “Courses” choose “Smithsonian Associates”. Then Choose “Inside Science.” The first time you access the Inside Science Moodle, you will be asked for a course key. The course key is associates-science.

3. **How Do I Use Moodle?** View our [Moodle How-To](#) information.

4. **Can I buy tickets from Moodle?** You cannot buy tickets directly through Moodle, but there are multiple locations that link to ticket purchasing pages at SmithsonianAssociates.org. Under the course description, there is a list of upcoming programs. In addition, when you click on each individual lecture, there will be a description with a link to purchase tickets.

COURSES/QUIZZES

1. **How do I earn a badge?** You earn badges every time you attend six programs in one of the courses. For example, if you go to six Brain Science programs you’ll receive a brain science badge once you complete the follow up quiz. If you attend twelve Brain Science programs, you’ll receive two badges!

2. **Where can I check my course progress?** On the main page, there is a link to the Progress Page which will display progress bars of all of the course programs. Programs that you have
attended will be marked in green and those that you have not attended will be marked in red.

3. **Why do some of the program disappear?** Each of the programs and their attached quizzes are only up before each program and three months following. This way, you will be able to keep track of new programs coming up and Moodle will keep track of the lectures you’ve attended.

4. **What do I do if I can’t remember the program code word?** Because of the nature of the quiz, we hope that it allows you to easily remember the program code word. However, if you cannot remember your code word email Insidescience@si.edu and we will send you the code.

5. **What happens if I ‘fail’ a quiz?** You have multiple attempts at a quiz; however, if you do fail a quiz for a program that you have attended email Insidescience@si.edu.

6. **Why do I have to take a quiz after attending six programs?** The quiz after the six lecture quizzes allows you more flexibility in choosing which lectures you would like to attend. Also, this quiz always allow you to earn a badge for attending six programs in that course many times as you would like.

7. **What is the ‘Make Your Own’ category?** The Make Your Own category is an opportunity to give you even more flexibility. Whether you are only free on Tuesday nights or want to learn more about science in one area of the world.

**COMMUNICATIONS**

1. **Will I be able to get program updates from Moodle?** Yes! We will have updates on any information pertinent to upcoming lectures such as time changes, location changes, and cancellations. In addition, we will send out email reminding you of programs you have paid for as well as the updates that we have posted on the webpage.

2. **Is there a way to communicate with fellow Inside Scientist?** Yes! We want this experience to be as community friendly as possible. Under the resource tab, there is a link to the forum. Here you can begin discussions, ask questions about the lecture, and even suggest future programs that you would love to have.

**ADDITIONAL QUESTIONS?**

Feel free to ask on our forum! You can also contact us either directly at another program or through our email account Insidescience@si.edu.