



## General Information for In-Person Programs with Smithsonian Associates

(Updated 5/12/2022)

### Registration for You and Your Guests

- If you register multiple individuals, you will be asked to supply the names of your guests. Please note that if there is a change in program schedule or a cancellation, we will notify you via email, and it will be your responsibility to notify other registrants in your group.
- Once registered, you should receive an automatic email confirmation from [CustomerService@SmithsonianAssociates.org](mailto:CustomerService@SmithsonianAssociates.org)

### Check-in Protocols in Preparation for your In-Person Program

- During this time, we aim to be as flexible as possible. If you experience any symptoms of COVID-19 prior to the program or have been in close contact with anyone testing positive for COVID-19, please let us know and we will transfer your payment to a future program. If you have any questions or concerns, please feel free to contact us at [CustomerService@SmithsonianAssociates.org](mailto:CustomerService@SmithsonianAssociates.org).
- At this time, no physical tickets will be provided to registrants for in-person programs. Check-in occurs at the door with a patron roster. If proof of vaccination is required at your program, this will also happen at check-in upon your arrival to the facility.

### Smithsonian COVID-19 Policy for Special Events & Programs

The Smithsonian has safety measures in place to protect the health of visitors, staff, and volunteers **based on guidance from the Centers for Disease Control and Prevention (CDC) and local governments and may adjust those measures based on changing CDC COVID-19 Community Levels.** The CDC defines COVID Community Levels by evaluating COVID conditions at the county level. Smithsonian then aggregates relevant counties to determine regional levels.

Before registering for a Smithsonian Associates in-person program, please be advised that safety and mitigation measures may change to reflect the current Regional Community Level. The table below outlines the mitigation measures per level. If the Smithsonian Regional Level is at, or changes to, Medium or High before your program, you will be notified via email (no less than 24 hours before your program) so you can be prepared to adhere to the mask or vaccine policies that will be in place at the program.

### Mitigations based on COVID-19 Community Levels

LOW	MEDIUM	HIGH
<b>MASK USAGE INDOORS</b>		
Voluntary	Recommended	Mandatory
<b>SOCIAL DISTANCING</b>		
Voluntary	Recommended	Mandatory
<b>PROOF OF VACCINATION</b>		
Not Required	Official Visitors and Guests attending events/programs must show proof of being fully vaccinated against COVID-19	Official Visitors and Guests attending events/programs must show proof of being fully vaccinated against COVID-19  Other measures may be enacted including testing at entry, reduced capacity, program postponement, or transition to a virtual platform.

**Please Note:**

- As COVID-19 mitigations continue to change, we ask that you kindly review [our refund policy](#) prior to registering for an in-person program.
- Smithsonian has implemented specific guidelines for programs and special events that differ from guidelines for the public visiting the museums; please use the Community Levels table in this document to determine mitigation strategies in place for your program.
- COVID-19 Guidelines may vary for Studio Arts, Tours, Summer Camp, and in-person programs happening in a non-Smithsonian facility; please see individual program pages for more information on those specific programs.
- Please know that while Smithsonian Associates follow all recommended practices, these protocols do not offer absolute protection against contracting COVID-19. Each guest assumes their own risk with participation in Associates in-person programs.

*We value your participation and appreciate your patience as our policy evolves!*