

General Information for In-Person Programs at Smithsonian Associates

Registration for You and Your Guests

If you register multiple individuals, you will be asked to supply the names of your guests. Please note that if there is a change in program schedule or a cancellation, we will notify you via email, and it will be your responsibility to notify other registrants in your group.

Once registered, patrons should receive an automatic email confirmation from CustomerService@SmithsonianAssociates.org.

Smithsonian COVID-19 Policy

At Smithsonian Associates, the well-being of our guests and staff members has always been our highest priority, and though the pandemic has posed new challenges, our commitment to these priorities remains unchanged.

In order to provide a safe and enjoyable experience for our guests, we have worked closely with the Smithsonian COVID-19 Task Force to develop new safety measures, in accordance with CDC and Federal guidelines. These measures go into effect, immediately and are as follows:

All participants at Smithsonian Associates in-person programs must be **fully vaccinated** against COVID-19 and present proof of vaccination upon entry to an event.

Smithsonian Associates will accept ANY ONE of the following methods for proving vaccination, along with a photo ID:

- Physical vaccination card
- Digital vaccination cards through your home Health Department (check with your state/county's Health Department if not listed here): [D.C. Residents](#); [Maryland Residents](#); [Virginia Residents](#)
- Photo of vaccination card

Check-in and Safety Protocols in Preparation for your In-Person Program

Prior to participation, we also ask that you administer a self-health check and agree to follow safety-guidelines throughout your Smithsonian Associates experience including:

- Wearing face coverings indoors, for the duration of the program, regardless of vaccination status.
- Maintaining a safe social distance between households or groups.

At this time, no physical tickets will be provided to registrants for in-person programs. Check-in occurs at the door with a patron roster.

Smithsonian staff will wear face coverings, practice social distancing, wash hands and practice good hygiene; including staying home if we are experiencing any symptoms of illness.

Please know that while Smithsonian Associates follows all recommended practices, these protocols do not offer absolute protection against contracting COVID-19. Each guest assumes their own risk with participation in Associates programs.

During this time, we aim to be as flexible as possible. If you present any symptoms of COVID prior to the program or have been in close contact with anyone testing positive for COVID-19, please let us know and we will transfer your payment to a future program. Please feel free to contact us at CustomerService@SmithsonianAssociates.org if you have questions or concerns regarding our vaccination requirement or your participation in our programs.

Our goal is to create an environment where we all—patrons, instructors, volunteers, and staff—may confidently return to life-long learning experiences at Associates. We value your participation and appreciate your help in keeping our community safe.